

A non-refundable 15% deposit is required when confirming the date of a personal styling session.

24 hours' notice is required to move or cancel an appointment, or the full fees will be charged.

Full payment of styling fees is required for all new clients 24 hours prior to booked appointment time.

Payment is due on the day of consultation or prior.

Forms of payment accepted: BACS transfer (bank details available on request), cash or cheque.

Any additional time requested on the day of a personal styling session, assuming availability, will be charged on a per-hour basis. Payment is due same-day at the end of the session.